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A Day in the Life of a Technical Writer

Working with Topics in IXIASOFT CCMS



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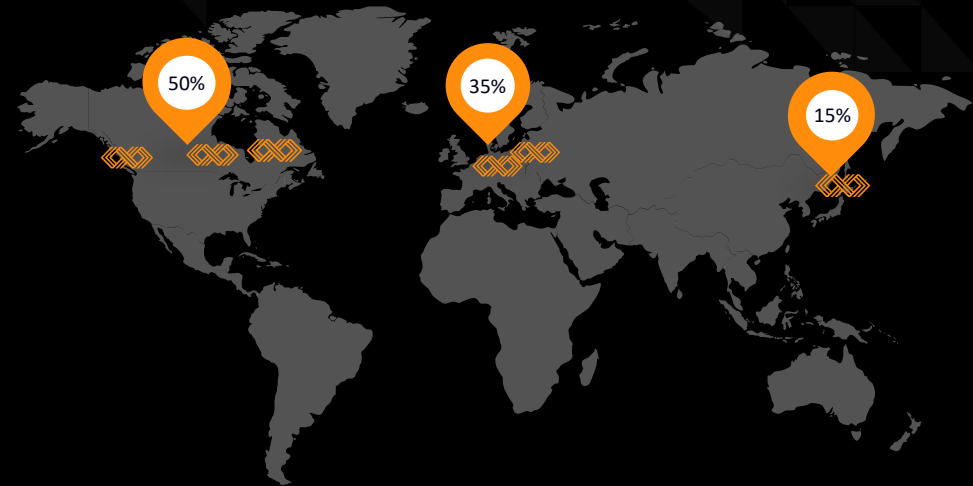
Agenda

1. Introductions
2. Who is IXIASOFT?
3. What is IXIASOFT CCMS?
4. Demonstration
5. Q & A



IXIASOFT at a glance

-  20 years in business
-  Global Team
-  30+ partners
-  OASIS DITA Committee
-  350+ projects



IXIASOFT
CUSTOMERS

AGFA 
HealthCare

ERICSSON 

 **Abbott**

 **Infineon**

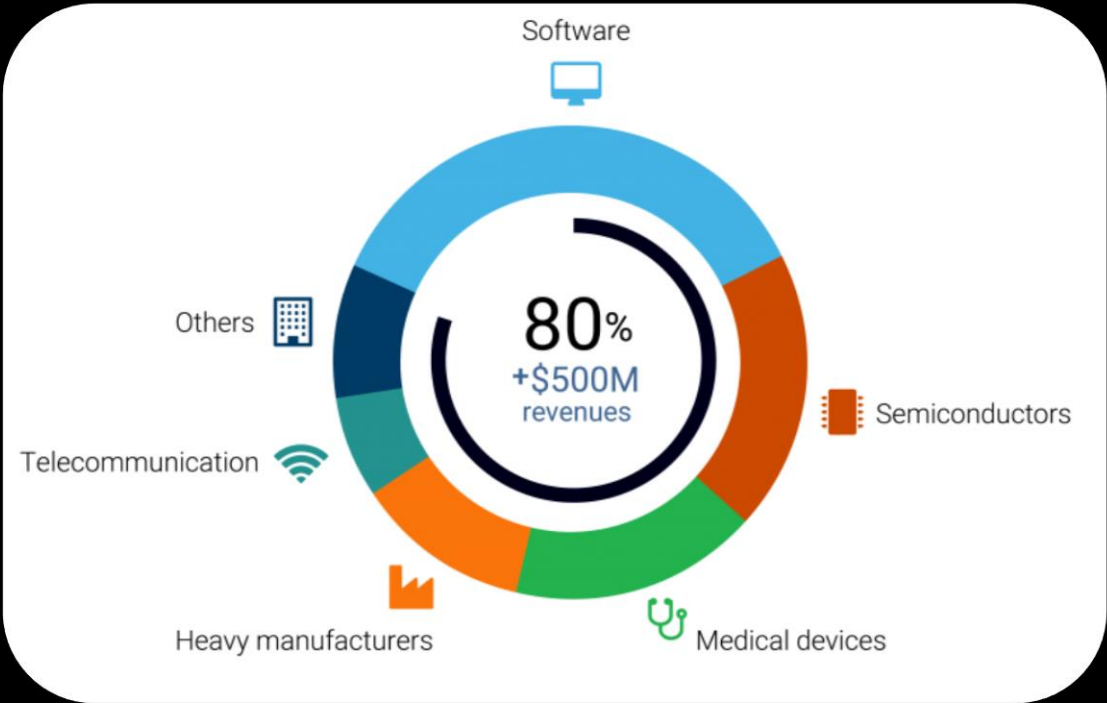
 **SAP**

KOMATSU

 **Danfoss**

 **IXIASOFT**

IXIASOFT Verticals



3 Roles



Writer



Reviewer



Contributor

Today's presentation focuses on the daily tasks for writers.

Demo

Scenario – CCMS Web

1. Edit the 2019 map
 1. Reuse topics
 2. Change structure
 3. Add new topic
2. Review a Hybrid topic
 1. Reuse content
 2. Reuse image
3. Publish
4. Participate in a collaborative review
5. Participate in an approval
6. Create brand new content



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SUMMER
CON

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Questions?

